



THE UNIVERSITY OF
MELBOURNE

Mobile phones in Melbourne

Information about obtaining a mobile phone while in Melbourne for incoming Study Abroad and Exchange Students.

The first thing many students do when they arrive in Melbourne is to get a local mobile number (cell phone). There are many mobile phone providers and stores, so check what deals are available and make a decision based on the services offered (e.g. call costs, coverage areas) and your own usage patterns.

PRE-PAID PLAN

When you first arrive, a prepaid plan is a quick way to get connected. You can also easily buy recharge vouchers at convenience stores, milk-bars, newsagents, supermarkets and the post office (called Australia Post).

LONG-TERM PLAN

If your phone is not compatible in Australia (or you do not have a phone), you can buy one outright or consider a long-term mobile phone plan (contract/post-paid), although this option can be difficult to organize as mobile phone companies require customers to provide a credit history. These plans are usually one or two years long and may include a phone for free or a monthly fee. You can usually keep the same number if you switch to a different mobile phone network. The major mobile phone networks in Australia are Optus, Telstra and Vodafone.

AUSTRALIA COMMUNICATIONS AND MEDIA AUTHORITY'S (ACMA) GOING MOBILE FACTSHEET

www.acma.gov.au/Citizen/Consumer-info/Rights-and-safeguards/Phone-content-and-services/going-mobile-your-network-options-fact-sheet

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www.mobility.unimelb.edu.au